

Newbold Surgery Patient Participation Group

Minutes of the meeting Thursday 25th February 2016

Present were Rachael Carrington, Practice Manager, Martin Bradley, GP Partner, Peter Bestwick, Chairman, David Jackman, Kathryn Evans, Barrie Shelbourne, Judith Shelbourne, Pauline Sissons, Sheila Hand, Derek Hand, Robert Hay and Marilyn Hay.

Apologies were received from Sue Jenkinson, Secretary, Stephanie Slone, Treasurer, Bob Goodwin, Sue Goodwin, Alan Wood, Carmela Seville and Simon Briggs.

The meeting was opened by Peter Bestwick. Introductions were made and apologies given.

Minutes of last Meeting and any matters arising

Minutes from December meeting were reviewed – no matters arising.

CQC (Care Quality Commission) Visit

As it has been a while since the group discussed CQC inspections and we have some new members since our last CQC visit, Rachael explained that we are likely to have a second CQC visit this year and probably quite soon as other practices in the area have already had theirs. Rachael went on to explain what this meant for the practice, the difference between the old regime and the new inspections and the immense amount of protocols and regulations we have to have in place to ensure we are compliant in all areas. Members gained an insight in to what will happen on the day and how the result of the visit will affect the practice overall.

Patient Core Standards Survey

Rachael thanked Sue and Bob for their help with collecting survey information during December 2015. The results were presented to the group and each area discussed in turn. The feedback from our patients was very positive and responses were received from a wide range of our practice population.

Safe Place Scheme

Rachael discussed the new Derbyshire County Council Safe Place Scheme with the group and explained that the Surgery's application to become a designated Safe Place had been accepted. This is a voluntary scheme for businesses who would like to join a network of safe places throughout Derbyshire. Safe places provide help for people who may feel unwell, confused, threatened or are in trouble whilst out in their local community. It is aimed at vulnerable adults and gives people with learning difficulties a safe place to go to if they need help. This scheme is for anyone in the community not just for our own patients.

Twiddle Muff Campaign

Members were informed of the recent Twiddle Muff campaign that the practice has been involved in along with other practices in Derbyshire. A Twiddle Muff is a knitted hand warmer with tactile additions such as buttons, ribbons and zips which help patients with dementia keep their hands both busy and warm. Rachael showed the group some of the ones staff and patients have knitted so far.

A.O.B

- A discussion was held regarding suitable charities to receive donations from the group with money raised at our annual flu clinic. It was agreed that in Steph's absence that Rachael would arrange for £85 to be donated to Nanna Kind and £85 to Ashgate Hospice. This year members would like the donation to go to a different lesser known local charity. We will be receiving suggestions for this later in the year.

Peter closed the meeting.

It was agreed that the date and time of the next meetings would be:

6.30pm on Thursday 7th April 2016 And 6.30pm on Thursday 23rd June 2016

Message from Rachael

Dear Members

At our last meeting due to patient confidentiality I was unable to tell you just how poorly our Treasurer Stephanie Slone was. Steph decided to retire as treasurer in February as she no longer felt well enough to get in to surgery. Steph's condition deteriorated in March and I hope you will forgive me but I took the liberty of sending her some flowers from the group purchased out of PPG funds. If anyone objects to this I will happily pay for them personally. I spoke to Steph after she had received them and she gave me permission to let you all know about her illness and asked me to thank you all on her behalf for the flowers which she said were beautiful and had cheered her up no end.

Sadly Steph was recently admitted to Ashgate hospice and passed away on Saturday 26th March. She asked me to tell you all how sorry she was to have left the PPG so suddenly and how much she had enjoyed getting to know you all and being part of the group.